

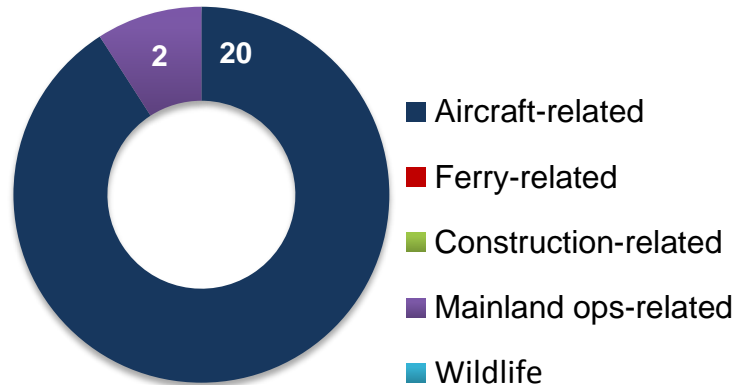
## SUMMARY

**22**

### TOTAL COMPLAINTS

Total aircraft-related	<b>20</b>
Total ferry-related	<b>0</b>
Total construction	<b>0</b>
Total mainland ops related	<b>2</b>
Wildlife Control	<b>0</b>

### COMPLAINTS BY ACTIVITY



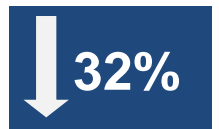
**20**

### COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	<b>01</b>
General aviation	<b>00</b>
Medevac	<b>02</b>
Police helicopters	<b>00</b>
Helicopters	<b>00</b>
Military	<b>07</b>
No associated aircraft movement found	<b>00</b>
General	<b>10</b>

**Curfew violations** **0**

**COMPLAINTS YEAR OVER YEAR: (Nov. 2015/ Nov.2016)**



**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

