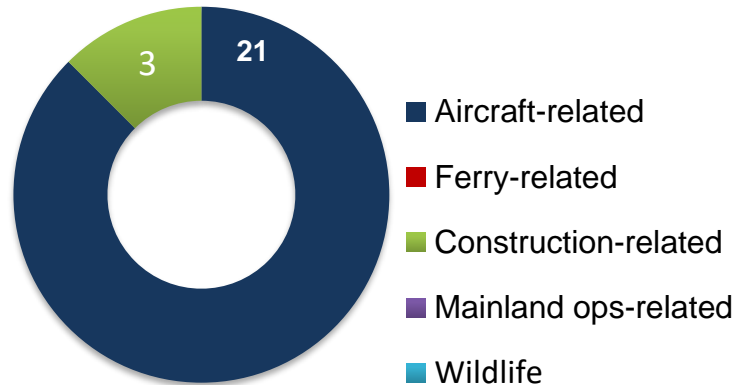


SUMMARY

24 TOTAL COMPLAINTS

Total aircraft-related	21
Total ferry-related	0
Total construction	3
Total mainland ops related	0
Wildlife Control	0

COMPLAINTS BY ACTIVITY



21 COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	05
General aviation	06
Medevac	00
Police helicopters	00
Helicopters	01
Military	00
No associated aircraft movement found	00
General	09

Curfew violations 3

COMPLAINTS YEAR OVER YEAR: (Aug 2017 / Aug 2016)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

