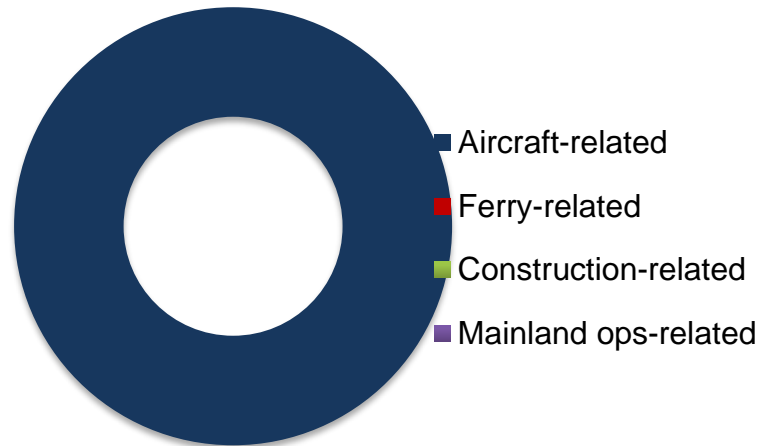


SUMMARY

10 TOTAL COMPLAINTS

Total aircraft-related	10
Total ferry-related	0
Total construction	0
Total mainland ops related	0

COMPLAINTS BY ACTIVITY

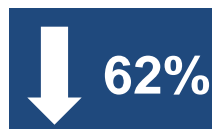


10 COMPLAINTS OF AIRCRAFT OPERATIONS BY TYPE

Scheduled Commercial Service	00
General Aviation	05
Medevac	00
Helicopters	04
General	01
Engine Run	00

Curfew violations 01

COMPLAINTS YEAR OVER YEAR: (Jun 2021/Jun 2020)



COMPLAINTS YEAR OVER YEAR: (YTD 2021/ YTD 2020)



COMPLAINT TURNAROUND COMMITMENT MET

*Response to complaint within 5 working days

