

## Webtrak...

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### Quick Facts on Webtrak

- Monitors and provides information transparently on flight paths, aircraft types and noise levels
  - Monitors aircraft within a 30-nautical-mile radius of Billy Bishop Toronto City Airport, from Burlington to Whitby and as far north as Kleinberg
  - Offers both near-real time and historical flight data
  - Accessible from any computer, tablet or smartphone
  - Free to the community
  - Accessible 24/7 on the Toronto Port Authority's website at: [www.torontoport.com/Airport/Noise-Management.aspx](http://www.torontoport.com/Airport/Noise-Management.aspx).
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### Frequently Asked Questions

#### ***What is WebTrak?***

WebTrak, an Internet-based service that monitors and provides information on flight paths, aircraft types and noise levels related to all flights operating within a 30-nautical-mile radius of Billy Bishop Toronto City Airport, from Burlington to Whitby and as far north as Kleinberg. Webtrak will complement the suite of noise management tools and services already used by the Toronto Port Authority to mitigate the effects of aircraft operations on the waterfront community.

Webtrak is currently in use by 55 airports including Vancouver, Toronto (Pearson), Copenhagen, London (Heathrow and Stansted), San Diego, Long Beach and Los Angeles.

#### ***What does near-real time flight information mean?***

It means there is 10 to 15 minute delay in the data feed people will see. This is for aviation security reasons and for system processing. The flight data and aircraft radar information for WebTrak is provided by Nav Canada.

#### ***Will people be able to view emergency aircraft flight information?***

Unfortunately, due to Nav Canada agreements, Medevac, military and police flight activities will not be reflected on Webtrak. If someone has a complaint about a plane that isn't showing up in the system, they can click "Investigate" in Webtrak, submit a general complaint and a Noise Management Supervisor will contact them within a few days.

### ***What do the different airplane icon colours represent in WebTrak?***

Aircrafts are color-coded to show whether they are arrivals, departures or over flights. **Light blue** aircrafts are arrivals to Billy Bishop Toronto City Airport; while **dark blue** are departures from Billy Bishop Toronto City Airport.

Additional coloured aircraft icons represent aircrafts operating to and from other airports in the region, and over flights that are just transiting through the region and bypassing the local traffic.

### ***What kind of information will people see if they click on an aircraft?***

When people click on an aircraft, an “Information Panel” will pop up. If a flight plan is filed, this will share details such as aircraft type, altitude, origin and destination.

### ***What computer requirements do people need to be able to use WebTrak?***

It would be best to use WebTrak from the desktop computer with high speed internet. WebTrak requires having Flash player 9 or latest, be installed on the computer. Flash should automatically update to the correct version or people can also manually install flash player by visiting Adobe Product Page for Flash 9. Below is the minimum criteria people need to access Webtrak:

- Windows 98 or later, or Mac OS/X
- 128MB of RAM (256 MB recommended)
- 500MHz processor (1 GHz recommended)

### ***What do people do if they don't have the computer requirements to be able to use WebTrak?***

Community members continue to have the option to call the Billy Bishop Airport Noise Management Office at 416-203-8490.

## **Billy Bishop Toronto City Airport: Overview**

Opened in 1939, Billy Bishop Toronto City Airport is located minutes from Toronto's downtown core.

Billy Bishop Toronto City Airport:

- Is owned and operated by the Toronto Port Authority (TPA).
- Welcomed approximately 2.3 million passengers in 2013.
- Is home to two commercial carriers – Porter Airlines and Air Canada – and home to ORNGE air ambulance which flew more than 4,100 flights out of BBTCA over the last year.
- Is Canada's ninth busiest airport and serves businesses and leisure travellers alike.
- Has service to more than 19 North American cities with connections to over 80 cities across the globe.
- Is a thriving and successful airport that contributes \$1.9 billion in annual economic output and supports 5,700 jobs in the GTA.
- Ninety per cent (90%) of Torontonians believe “the airport is a valuable asset for the City” and more than one-third of Torontonians have used the airport (*Ipsos Reid 2014*).