

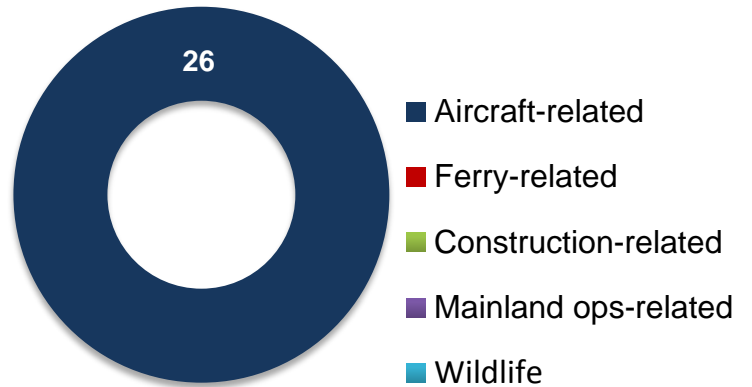
## SUMMARY

**26**

### TOTAL COMPLAINTS

Total aircraft-related	<b>26</b>
Total ferry-related	<b>0</b>
Total construction	<b>0</b>
Total mainland ops related	<b>0</b>
Wildlife Control	<b>0</b>

### COMPLAINTS BY ACTIVITY



**26**

### COMPLAINTS OF AIRCRAFT OPS BY TYPE

Scheduled Commercial Service	<b>11</b>
General aviation	<b>06</b>
Medevac	<b>00</b>
Police helicopters	<b>00</b>
Helicopters	<b>00</b>
Military	<b>00</b>
No associated aircraft movement found	<b>00</b>
General	<b>09</b>

**Curfew violations** **0**

**COMPLAINTS YEAR OVER YEAR: (July 2015/ July 2016)**



**COMPLAINT TURNAROUND COMMITMENT MET**

\*Response to complaint within 5 working days

